

Appendix 3 - Total plan of commitments

		Status in End of Year Report
	Action from Council Delivery Plan 2017/18	
	Act on improvement plans for Marlborough Square and Memorial Square, working with partners	On plan
	Support business and property owners on Hotel Street, High Street, Belvoir Road and Marlborough Square with frontage improvement grants	On plan
	Prioritise key town centre sites for redevelopment to drive prosperity and the regeneration of Coalville	On plan
Building confidence in Coalville	Organise events in Coalville and support others to arrange complementary events and activities	Achieved
	Improve Coalville Market to attract new traders and customers	Achieved
	Make major improvements to Marlborough Flats on Jackson Street	Achieved
	Build up to 20 new council homes in Coalville	Achieved
	Improve Coalville's green spaces and highway verges, working with landowners	Achieved
	Create heritage and cultural projects to attract new traders and customers	On plan
	Welcome new investors who want to develop key sites that will make Coalville more attractive to residents, visitors and businesses	On plan
Value for money	Manage our assets better to increase income	Achieved
	Bring more of our housing repairs and maintenance work in-house	Achieved
	Decide whether to build a new leisure centre or invest in Hermitage Leisure Centre to meet demand	Achieved
	Dispose of surplus land and buildings that we own to generate income and create opportunities	Achieved
Homes and communities	Develop the plans to create the Ashby de la Zouch cultural and leisure quarter	Achieved
	Represent the interests of the district with HS2 and maximise the benefits to the district and our communities	Achieved

	Manage the implementation of our Local Plan, including finding new gypsy and traveller sites	Behind plan
	Do all we can to support infrastructure improvements that will aid growth, including proactive partnership working	On plan
	Use planning agreements to acquire new properties from developers to increase the number of council homes	Achieved
	Speed up develop contributions so they make a real difference to local communities	On plan
	Support residents with welfare reform and new fixed term tenancies	Achieved
	Develop a new community safety strategy for 2017-2020	Achieved
	Give customers 24/7 access to our services online	Achieved
	Increase how satisfied our housing tenants are with the repairs service	Achieved
	Embark on a new build programme for council houses	Achieved
	Ensure approved planning applications go ahead	On plan
	Support the resettlement of two Syrian refugee families each year	Achieved
	Review our planning enforcement policy to deal with the more serious cases quicker	On plan
	Improve how we manage complaints and Freedom of Information (FOI) requests	Achieved
	Make sure our staff and councillors work in a productive and efficient environment	Behind plan
	Plan for ambitious growth in the district to 2050, harnessing our excellent transport links to drive jobs, housing and infrastructure in the right places (through a Local Plan review)	On plan
	Make sure our staff are customer focussed and are able to react quickly to challenges and opportunities	On plan
	Provide advice and support to businesses	Achieved
Business and jobs	Make sure the Local Plan provides for sufficient new homes, infrastructure and employment land that will sustain economic growth	On plan

	Support businesses affected by HS2 to find new premises in the district	Achieved
	Encourage visitors to the key town centres	Achieved
	Celebrate local business success stories through publicity	Achieved
	Drive our town centre business grant programme to create maximum impact for local communities and businesses	Achieved
	Help businesses to find the information they need to grow, relocate or move their business in North West Leicestershire	Achieved
	Help local businesses to recruit and develop the skills of local people, including apprenticeships, working with trusted partners	Achieved
	Review our waste collection service in response to Leicestershire County Council's withdrawal of recycling credit payments from 1 April 2018	Achieved
	Give away 15,000+ free trees to residents and communities	Achieved
	Support our residents to recycle more	On plan
	Organise at least four community litter picks	Achieved
Green footprints	Run the Food Heroes project to generate sustainable food production	Achieved
	Work with developers to make sure the design and layout of new developments is of the highest quality and has no negative impact on the environment	Achieved
	Replace solid fuel heating systems with air source heat pumps in our council homes	On plan
	Create a sustainable community litter picking programme on the main routes into Coalville to complement our existing council programme	Behind plan